



AYURVEDA RESORT  
MANDIRA

## AYURVEDA RESORT MANDIRA COVID-19 POLICY

Please see below for a summary of the measures and services that we have implemented in response to the latest travel advice to ensure a safe stay and safe return journey:

### PLANNING YOUR JOURNEY

How can you travel to Ayurveda Resort Mandira in Austria? Please check the requirements for travel from your country of departure. You will need to present a doctor's certificate or a negative Sars-CoV-2 test certificate (in either English or German) if you are entering Austria from abroad.

### FOR STAYS COMMENCING PRIOR TO 30 NOVEMBER 2021

- We know how important it is for you to have flexibility. Our book-with-confidence commitment means you have the option to change your booking date or even cancel it completely.
- You can change your booking without incurring a change fee, although you will need to pay any difference in price.
- You can cancel your booking free of charge and we'll give you a voucher for the same value as the booking. Vouchers can be used as payment, or part-payment, for a future booking. Your new trip with your voucher must be fully completed by 30 November 2022.
- If you booked via a travel agent, please contact them directly to discuss cancelling your booking.

### COVID-19 TESTING DURING YOUR STAY

- Free COVID-19 testing (COVID-19 antigen test) is available in Bad Waltersdorf.
- COVID-19 testing is also available at the Ayurveda Resort Mandira on request – charged separately.

## HYGIENE AND SAFETY

- Our employees are subject to frequent and regular testing. We wish to provide you with a safe stay that complies with the most stringent standards of health and hygiene. We abide by the legal regulations, and request that you follow the hygiene and conduct measures we have put in place.
- For the safety of all, people with acute COVID-19 symptoms such as fever, a cough or sore throat will not be admitted. This also applies to anyone who has had contact with a confirmed COVID-19 case within the past 14 days.
- You will find several contactless sanitiser dispensers distributed throughout the Ayurveda Resort.
- Please do not shake hands or have any other physical contact and keep a safe distance between yourself and others.
- The sauna, thermal indoor swimming pool, gym and Yoga studio can be used, subject to safe distancing rules. Exercise sessions will have some restrictions in place.

We guarantee you a worry-free stay designed to boost your health, immune system and wellbeing: sustainably safe from arrival to departure.